



Award: Honouring Pharmaceutical Services Programme (PSP)'s Leadership in Crisis Management - Pandemic Resilience"

During the COVID-19 pandemic, public attention centered on the Security Council's directives concerning Movement Control Orders (MCO), social distancing, sanitization measures, masking, and screening protocols. While these efforts were critical, one driving force behind the seamless functioning of healthcare services during the crisis was the Pharmaceutical Services Programme (PSP).

From as early as December 2019, the PSP implemented meticulous and proactive plans to ensure the nation's medicine supply remained uninterrupted. This early foresight safeguarded public health and was vital for patients with pre-existing conditions—those most vulnerable to severe COVID-19 complications. For them, consistent access to life-saving treatments became a matter of survival, underscoring the importance of PSP's unwavering commitment.

The PSP's role was far-reaching. Working in close collaboration within the Ministry of Health (MOH) and across other government entities and non-governmental organizations, they oversaw the effective distribution of personal protective equipment (PPE) to frontline healthcare workers. Despite numerous logistical hurdles and supply chain disruptions, their persistence and efficiency ensured that frontline heroes were equipped to face the pandemic's most grueling moments, minimizing the virus's overall impact on the health system.

We encourage those interested in learning the depth of these efforts to visit the website: [pharmacy.gov.my](http://pharmacy.gov.my) for more information on the Covid-19 Pandemic Malaysia Journey. It offers a comprehensive look

at the PSP's pivotal role in shaping the nation's response to this unprecedented challenge.

Furthermore, the accelerated vaccine registration process led by the National Pharmaceutical Regulatory Agency (NPRA) deserves special commendation. This rapid and strategic initiative made it possible to carry out Malaysia's largest immunization program, ultimately enabling the safe reopening of the economy and restoring livelihoods across the country.

As we move forward, the importance of the PSP's continued role cannot be overstated. The evolving landscape of public health demands proactive planning, robust supply chains, and swift responses to emerging challenges. The PSP's dedication to preparedness, innovation, and collaboration will remain critical in safeguarding the nation's health, ensuring resilience in times of crisis, and enhancing public confidence in our healthcare system.

In recognition of their exceptional service and dedication, MAPS is honoured to invite Puan Norhaliza A Halim to accept this plaque on behalf of the Pharmaceutical Services Programme.

This recognition symbolizes MAPS' profound thanksgiving and gratitude for PSP's resilience, leadership, and unwavering commitment and dedication during one of the most defining moments in Malaysia's recent history."

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